

Real Time Reports



Frequently Asked Questions

1) *Why were these new reports created?*

The reports were created to provide Lion leaders with key information in real time to better support them in their roles and responsibilities.

2) *How do the new reports support LCI Forward objectives?*

The reports support LCI Forward objectives by: 1) showing goal achievement across the organization, 2) encouraging dialogue about club and district goals, 3) identifying successes and challenges in real time, and 4) providing key information for better decision making.

3) *How will the reports support me in my role as a Lion leader?*

Real time information will assist you in tracking your progress toward your goals. Previous time periods can also be selected, which help towards this effort.

4) *What kinds of reports are offered?*

For LCIF Donations, there's a high-level dashboard report and a drilldown report to the club level. For Membership, there's a high-level dashboard report and drilldown report to the district level. For Service Activities, there's a high-level dashboard report and drilldown report to the club level.

5) *Do these reports replace any existing reports, such as the MyLCI service reports or the monthly Membership Cumulative Report?*

All current reports will continue to be produced, however, with the new reports, you now have access to real-time data in interactive formats.

6) *Who can access the new reports?*

Access is being provided to LCIF leaders, Global Action Team leaders, council chairpersons, district governors, LCIF and GAT multiple district and district coordinators and district governor-elects. Please don't share the access information with anyone outside these groups. In the future, access will be available through MyLCI.

7) *How do I access the reports?*

You can access them by logging on to dashboard.lionsclubs.org/reports/browse. The username is **RTR**; the password is **real&time**.

8) *Will Lions with different roles see different levels of reports?*

Everyone will see the same reports and can access any level.

9) *What does "real time" mean? How often is the data refreshed?*

The data is updated every hour of every day.



10) *How many years of history are included?*

Donation data begins in July 2012. Membership data begins in July 2007. Service data begins in July 2010.

11) *Are the reports available in multiple languages?*

These reports are only available in English. To assist non-English speakers, we have listed all the report fields in the *LCI Real Time Reports Guide*. Additional language support will be provided when the reports transition to MyLCI.

12) *Which browser best supports the reports?*

The reports are best displayed in the Internet Explorer browser.

13) *Who can I contact for help?*

The MyLCI Support Center at Lions Clubs International is available to help you, Monday through Friday, 8:00 a.m. to 4:30 p.m. CST at 630-468-6900 or you can e-mail them at MyLCI@lionsclubs.org.

14) *Are there any plans for expanding or enhancing the reports in the future?*

We are planning to improve the existing reports as well as introduce additional reports so watch your e-mail for announcements.