

Lions Clubs International Milan Convention Registration FAQ

Ciao! We are excited to introduce our new online registration and housing system! There are 6 easy steps to follow for Online Registration. After you submit and pay for your Convention Registration Fee, you will be directed to the LCI Official Housing Site to reserve your Housing. Please refer to the [Step-By-Step Registration Guide](#) to assist you along the way.

Convention Registration

Q: What are the registration fees for the 2019 Milan International Convention?

There are three (3) Adult Registration Fees Early, Regular and Late. These fees are applicable according to the date LCI receives a registration and payment. There are separate registration fees for Children and Leos. [Click here](#) for additional details on the registration fees for the LCI Milan International Convention.

A:

Q: I want to register a group of 10 or more for the Convention, how do I do that?

A: Contact registration@lionsclubs.org for assistance.

Q: My family is coming with me to the Convention, will they have to register too?

Yes, if they want to attend the Convention. All attendees must be registered and have a

A: name badge to access the Convention.

Q: How can I register an additional person other than myself?

Complete your own registration first. After your payment has been processed successfully, you will have the option to register another person. Do not use the group

A: tool to register an additional person.

Q: Can you attend the Convention without being a Lion?

Yes, you do not have to be a Lion to attend the Convention. Guests need to register and

A: will pay the [LCI registration fees](#).

Q: How do I receive my registration confirmation?

When registering online, you will automatically receive an LCI Official Registration Confirmation after your payment is successfully processed. Please print your confirmation and bring it onsite with you to receive your name badge. LCI no longer

A: mails names badges.

Q: What if I don't have an email address, how do I receive my registration confirmation?

A: LCI will mail a copy to the postal address provided on your registration form.

Q: What is the registration cancellation deadline?

May 1, 2019 is the registration cancellation deadline. ALL cancellation requests must be submitted in writing by May 1, 2019 to registration@lionsclubs.org. No exceptions will be made. A processing fee of US\$10.00 will be withheld from each approved refund for

A: convention registration.

Q: When can I expect to receive my name badge?

LCI will not mail badges in advance. All registrants will pick up their name badge onsite. Full details on the Badge Printing stations will be published by June 1, 2019 on the

A: [LCICON](#) website.

Q: I am a FVDG/DGE registered for the DGE Seminar. Do I need to register for the Convention?

No, if you are registered for the DGE Seminar, you are also registered for the Convention.

A: There is no need to register a second time.



Frequently Asked Questions

Do you have questions about registration for the 2019 International Convention in Milan, Italy? This document will guide you in the right direction if you have any questions or concerns. We are here to help! Contact us at the following email addresses for assistance.

Convention Registration and Housing
Registration@lionsclubs.org
LCI@connectionshousing.com

DGE Seminar
DGESeminar@lionsclubs.org

DGE Travel
DGETravel@lionsclubs.org

International Parade
Parade@lionsclubs.org

Convention
Convention@lionsclubs.org

We look forward to seeing you in Milan, Italy [LCICON](#)



Q: I will require a Visa to travel and need an invitation letter. What should I do?

Your Club President or Club Secretary can generate invitation letters for Lions and Leos.

A: Click [here](#) for more details.

Hotel Reservations

Q: I am sharing a hotel room for the Convention. How many hotel deposits should I send?

LCI requires one hotel deposit of US\$200 per standard room and a hotel deposit of US\$350 if you book a suite. The deposit is per room, not per person. Hotel deposits will be sent to the hotel on your behalf in Euros at the prevailing exchange rate and applied by the hotel as a credit to your room account. Hotel deposits **cannot** be transferred to another hotel.

A:

Q: Do you have to register for the Convention to make a hotel reservation?

A: Yes. One paid adult registration is required to book a room with LCI.

Q: Can I make a hotel reservation in a hotel other than my hotel delegation assignment?

Hotel reservations made through LCI are automatically made at the delegation's assigned hotel (subject to availability) until January 11, 2019. After January 11, a written request is required for hotel reservations at any other hotel in the LCI hotel block, contact

A: Connections Housing, LCI's Official Housing Company at lci@connectionshousing.com.

Q: I booked my hotel but my credit card has not been charged yet?

Charges will appear on your statement within 3-5 business days from Connections Housing, LCI's Official Housing Company. If the credit card provided is not chargeable you will be contacted in writing by Connections Housing within 3-5 business days to provide an updated payment method. If Connections Housing does not receive a response and an updated credit card within 7 business days, the LCI hotel reservation will be cancelled and you will be sent written notice of the cancellation to the email address you provided when submitting your hotel request.

A:

Q: I already made my hotel reservation through LCI, but I need to change my arrival/departure date. What do I do?

You can access your hotel reservation to make a date change one of three ways:

- Click on the Modify Your Hotel Reservation link via your Hotel Reservation Acknowledgement Email.
- Access your Hotel Reservation by clicking the Hotel tab in your Registration record.
- Contact Connections Housing, LCI's Official Housing Company at lci@connectionshousing.com.

A: Note, the deadline to make, change or cancel a hotel reservation (subject to availability) is May 1, 2019.

Q: What if I need to cancel my Hotel Reservation?

You can access your hotel reservation to cancel it.

- Click on the Modify Your Hotel Reservation link via your Hotel Reservation Acknowledgement Email

Note, the deadline to make, change or cancel a hotel reservation (subject to availability) is May 1, 2019.

A written request can also be sent to lci@connectionshousing.com. The deadline to cancel a hotel reservation is May 1, 2019. A processing fee of US\$15.00 will be withheld from each

A: approved refund of a hotel reservation.

Refer to the [LCI Convention Registration and Hotel Reservation Terms and Conditions](#) for additional information.



Milan, Italy LCI Convention Hotels

[LCI Hotel Delegation
Assignment](#)

[LCI Hotel Map](#)

[LCI Hotel Rate Sheet](#)

Please contact
lci@connectionshousing.com
with any questions or if you
need assistance/



Important Things To Know

1. All requests are processed first-come, first-served. Rooms are subject to availability.
2. A minimum of 2-nights is required to book your housing with LCI.
3. Types of bedding and special requests are subject to hotel availability at time of check-in. Additional fees may apply.
4. All hotel rooms can accommodate up to two (2) guests maximum.

Hotel Reservations made through LCI

- Hotel Deposits made by credit card will appear on your credit card statement within 3-5 business days from Connections Housing, LCI's Official Housing Partner.
- Should the credit card provided not be chargeable for the hotel deposit payment, and you do not provide Connections Housing with an alternative payment for the hotel deposit, your hotel reservation will be cancelled. You will receive written notice of the hotel reservation cancellation by Connections Housing lci@connectionshousing.com.
- There is an 8% service and handling fee for credit card payments in addition to the hotel deposit fee. The hotel deposit fee and 8% service and handling fee will appear on your credit card statement as "Connections Housing".
- The Hotel deposit amount of \$200 USD or \$350 USD will be sent to the hotel on your behalf in Euros at the prevailing exchange rate.